## choice:::

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CHOICE COMMUNITY NETWORK

### Message from our Tenant Engagement Officer

On behalf of our Community Network, I am delighted to present our 2025 calendar. I hope you find it useful as we move into the year ahead.

It is a pleasure to work on this calendar with the colleagues and tenants who make up our Editorial Group. I would like to thank all the members for their creative contributions. The Editorial Group is just one of many opportunities for Tenants to engage with Choice and I enthusiastically encourage all tenants to consider participating in our range of engagement activities.

2024 has been a significant year for the Community Development. We were delighted to be awarded silver level Tenant Participation Accreditation by the independent charitable body, Supporting Communities. This reflects Choice Housing's ongoing commitment to empowering residents and enhancing tenant engagement.

Many of you will remember the consultation process around tenant engagement and I am delighted to see our Tenant Engagement Strategy now live on our website. We know our tenants are the foundations of our communities, and we are dedicated to ensuring your voices are heard. Our Tenant Engagement Strategy sets out how we will foster meaningful relationships and promote open, two-way dialogue as we work together to continuously improve our services.

With our strategy in place we are excited about the year ahead in 2025! This year will see the continuation of training programs for Community Network members and new tenants looking to get involved. Opportunities such as OCN in Community Development, good governance, and First Aid Training will be offered throughout Northern Ireland. If you're interested in participating, please give us a call at 0300 111 2211—we are always eager for new voices!

From everyone at Choice and the Community Network, Wishing you a Merry Christmas and a peaceful New Year.









## **January**

W F S S M Τ 2 3 

Notes



## **February**

| S  | S  | F  | Τ  | W  | Т  | Μ  |
|----|----|----|----|----|----|----|
| 2  | 1  |    |    |    |    |    |
| 9  | 8  | 7  | 6  | 5  | 4  | 3  |
| 16 | 15 | 14 | 13 | 12 | 11 | 10 |
| 23 | 22 | 21 | 20 | 19 | 18 | 17 |
|    |    | 28 | 27 | 26 | 25 | 24 |





Clare, Tollgate House, Belfast-'My Choice works for me as I can check my rent account or the status of a repair at any time of the day or night.

It's so easy to use and I would certainly recommend it to all Choice tenants.'



Visit our website for more information on My Choice

### March

| S  | S  | F  | Т  | W  | Т  | M  |
|----|----|----|----|----|----|----|
| 2  | 1  |    |    |    |    |    |
| 9  | 8  | 7  | 6  | 5  | 4  | 3  |
| 16 | 15 | 14 | 13 | 12 | 11 | 10 |
| 23 | 22 | 21 | 20 | 19 | 18 | 17 |
| 30 | 29 | 28 | 27 | 26 | 25 | 24 |
|    |    |    |    |    |    | 31 |

2025





## **April**

М WF S S Τ 3 4 **5** 

Notes





## May

| S  | S  | F  | Τ  | W  | Т  | M  |
|----|----|----|----|----|----|----|
| 4  | 3  | 2  | 1  |    |    |    |
| 11 | 10 | 9  | 8  | 7  | 6  | 5  |
| 18 | 17 | 16 | 15 | 14 | 13 | 12 |
| 25 | 24 | 23 | 22 | 21 | 20 | 19 |
|    | 31 | 30 | 29 | 28 | 27 | 26 |

Notes

Praxis P Care



## **June**

| S  | S  | F  | Т  | W  | Т  | M  |
|----|----|----|----|----|----|----|
| 1  |    |    |    |    |    |    |
| 8  | 7  | 6  | 5  | 4  | 3  | 2  |
| 15 | 14 | 13 | 12 | 11 | 10 | 9  |
| 22 | 21 | 20 | 19 | 18 | 17 | 16 |
| 29 | 28 | 27 | 26 | 25 | 24 | 23 |
|    |    |    |    |    |    | 30 |

Notes

f X in choice-housing.org



## July

| S  | S  | F  | Τ  | W  | Τ  | Μ  |
|----|----|----|----|----|----|----|
| 6  | 5  | 4  | 3  | 2  | 1  |    |
| 13 | 12 | 11 | 10 | 9  | 8  | 7  |
| 20 | 19 | 18 | 17 | 16 | 15 | 14 |
| 27 | 26 | 25 | 24 | 23 | 22 | 21 |
|    |    |    | 31 | 30 | 29 | 28 |

Notes





Check Choice News for your chance to win

## **A**ugust

| S  | S  | F  | Т  | W  | Т  | М  |
|----|----|----|----|----|----|----|
| 3  | 2  | 1  |    |    |    |    |
| 10 | 9  | 8  | 7  | 6  | 5  | 4  |
| 17 | 16 | 15 | 14 | 13 | 12 | 11 |
| 24 | 23 | 22 | 21 | 20 | 19 | 18 |
| 31 | 30 | 29 | 28 | 27 | 26 | 25 |

2025

Notes



### September

M W S 3 4 5 











Stay safe during spooky season

### **October**

| S  | S  | F  | Т  | W  | Τ  | Μ  |
|----|----|----|----|----|----|----|
| 5  | 4  | 3  | 2  | 1  |    |    |
| 12 | 11 | 10 | 9  | 8  | 7  | 6  |
| 19 | 18 | 17 | 16 | 15 | 14 | 13 |
| 26 | 25 | 24 | 23 | 22 | 21 | 20 |
|    |    | 31 | 30 | 29 | 28 | 27 |



### November

| S  | S  | F  | Т  | W  | T  | M  |
|----|----|----|----|----|----|----|
| 2  | 1  |    |    |    |    |    |
| 9  | 8  | 7  | 6  | 5  | 4  | 3  |
| 16 | 15 | 14 | 13 | 12 | 11 | 10 |
| 23 | 22 | 21 | 20 | 19 | 18 | 17 |
| 30 | 29 | 28 | 27 | 26 | 25 | 24 |





### December

F S M Т W 1 2 3 4 5 **6 7** 8 9 11 12 **13** 10 14 15 16 17 18 19 **20 21** 22 23 24 25 26 27 28 29 30 31

Notes

### **Useful Numbers**

#### **Belfast City Council**

www.belfastcity.gov.uk 028 9032 0202

#### **Department for Communities**

www.communities-ni.gov.uk 028 9082 9000

### Northern Ireland Federation of Housing Associations

www.nifha.org 028 9023 0446

#### **Chartered Institute of Housing**

www.cih.org 028 9077 8222

### Department for Infrastructure

www.infrastructure-ni.gov.uk 028 9054 0540

#### Department for Agriculture, Environment and Rural Affairs

www.daera-ni.gov.uk 0300 200 7852

#### **Translink**

www.translink.co.uk 028 9066 6630

#### **ADVICE AGENCIES**

#### **Housing Rights**

www.housingrights.org.uk 028 9024 5640

#### Citizen Advice Bureau

www.citizenadvice.org.uk 0300 123 3233 028 9023 1120

#### **Equality Commission**

www.equalityni.org 028 9050 0600

#### **Ombudsman**

www.nipso.org.uk 028 9023 3821

Freephone 0800 34 34 24

#### **Energy Saving Trust**

www.energysavingtrust.org.uk 0800 111 4455

#### Age NI

www.ageuk.org.uk/northernireland 028 9024 5729

### Law Society of Northern Ireland

www.lawsoc-ni.org 028 9023 1614

#### **Housing Executive**

www.nihe.gov.uk 0344 892 0900

#### **Simon Community NI**

25-27 Franklin Street Belfast County Antrim BT2 8DS www.simoncommunity.org 028 9023 2882

#### **Samaritans**

5 Wellesley Avenue Belfast BT9 6DG 0330 094 5717

#### De Paul

298 Antrim Road Belfast BT15 5AA 028 9074 3668

#### **UTILITY SERVICES**

#### **Budget Energy**

www.bugetenergy.co.uk 0800 012 1177

#### **Electric Ireland**

www.electricireland.com 0800 056 9914

#### **Click Energy**

www.clickenergyni.com 0800 1 070732

#### **Power NI**

www.powerni.co.uk 0345 745 5455

#### **SSE Airtricity**

www.sseairtricity.com 0345 900 5253

#### **SSE Airtricity (Natural Gas)**

www.airtricitygasni.com 0345 900 5253

#### **Firmus Energy**

www.firmusenergy.co.uk 0330 0249 000

#### **Phoenix Natural Gas**

www.phoenixnaturalgas.com 0345 4 55 55 55

#### Northern Ireland Electricity Networks (NIE)

www.nienetworks.co.uk 03457 643 643

#### **NI Water**

www.niwater.com 0345 744 0088

#### **EMERGENCY SERVICES**

#### **PSN**

www.psni.police.uk 999 or 101

### Northern Ireland Fire and Rescue Service

Headquarters 1 Seymour Street, Lisburn Co. Antrim, BT27 4SX www.nifrs.org 028 9266 4221 In emergency 999

#### Northern Ireland Ambulance Service

Knockbracken Healthcare Park Saintfield Road Belfast BT8 8SG www.nias.hscni.net 028 9040 0999 In emergency 999

### **NI Water flood line** 0300 2000 100

#### **HOSPITALS**

**Belfast City Hospital, Belfast** 028 9032 9241

#### Royal Victoria Hospital, Belfast 028 9024 0503

**Ulster Hospital, Belfast** 028 904<u>8 4511</u>\_\_\_\_\_

#### Mater Hospital, Belfast 028 9074 1211

### 028 9090 2000

**Lagan Valley Hospital, Lisburn** 028 9266 5141

#### Altnagelvin Area Hospital, Co. Londonderry 028 7134 5171

Omagh Hospital and Primary Care Complex 028 8283 3100

#### Craigavon Area Hospital, Co. Armagh

028 3833 4444

**Daisyhill Hospital, Co. Armagh** 028 3083 5000

#### South West Acute Hospital, Co. Fermanagh 028 6638 2000

Causeway Hospital, Co. Londonderry 028 7032 7032

# We're making life easier

- easy rent payment
- · quick repair requests
- · easy to update contact details

To get started simply sign up for My Choice today choice-housing.org



#### Bank and Public Holidays Northern Ireland 2025

1 January
17 March
18 April
21 April
22 April
5 May
New Year's Day
St Patrick's Day
Good Friday
Easter Monday
Easter Tuesday
May Early May Bank Holiday

26 May Spring Bank Holiday

14 July Battle of the Boyne

25 August Summer Bank Holiday

25 December Christmas Day26 December Boxing Day

#### Choice

Leslie Morrell House 37 - 41 May Street Belfast

BT1 4DN

**T: 0300 111 2211** choice-housing.org

