

ACTIVE
CHOICE

*Active
Choice
a new
reward
scheme
for
tenants!*



**WIN
LOTS
OF PRIZES**



Active Choice: a new rewards scheme

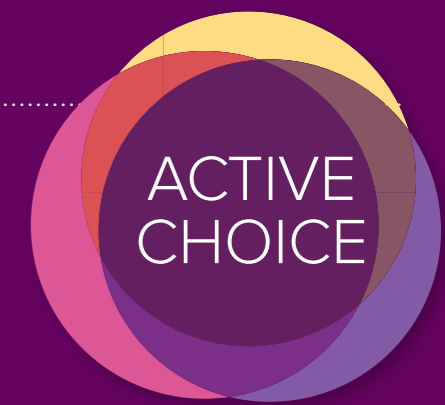
Active Choice is an incentive scheme which rewards and encourages good conduct of tenancy by offering a range of benefits to those who meet the eligibility criteria. This exciting new scheme, which will be launched in the coming months, has been developed in response to feedback from our customers who believe that good tenants should be recognised and rewarded.

Active Choice is about putting people at the heart of what we do, offering financial rewards and a range of other benefits to those who pay their rent on time, adhere to the terms of their Tenancy Agreement and contribute positively to their community.

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Special thank you to Tenants' Forum representatives; Maura Doherty, David and Roberta Jane Taylor for taking part in our Active Choice photoshoot. Choice would like to offer our sincere condolences to Roberta Jane Taylor on the recent passing of her husband David.



Good Neighbour Award

ANNUAL



**WIN
£100
shopping
voucher**

Everyone needs good neighbours! Tenants can make nominations and the winning tenant will receive a £100 shopping voucher. (Nominated neighbour must be a Choice tenant.)

Tenant Repair Feedback

QUARTERLY



**£200
PRIZE
DRAW**

The tenant repair feedback survey is designed to capture tenants' views on repairs recently completed in their home. To thank our tenants for completing this short survey, tenants are entered into a prize draw for £200.

Gardening Competition

ANNUAL



**£100
shopping
voucher**

Green-fingered tenants are urged to 'grow for it' as part of the annual Choice Gardening Competition and win a £100 shopping voucher.

Tenant Satisfaction Survey

QUARTERLY



Choice carries out regular customer satisfaction surveys to help us identify things that we are doing well, as well as, areas that need some improvement. To thank our customers who take the time to complete the surveys, we will conduct a prize draw for an iPad.



Active Choice

Christmas Card Competition - ANNUAL



**1st Prize
£100
shopping
voucher**

Accomplished or budding artists amongst our tenants are encouraged to enter the annual Christmas card competition to have their artwork selected as the Choice Christmas card and win a £100 shopping voucher.

Children's Colouring Competition QUARTERLY



**WIN
A prize to
the value
of £40**

Children have a chance to show off their colouring skills as part of the quarterly children's colouring competition in Choice News and win a prize up to the value of £40. (The parent must be a tenant of Choice).

Clear Rent Account MONTHLY



**2 x
£250
shopping
vouchers**

Tenants who successfully pay their rent on time each month and have no outstanding arrears are entered into a prize draw to win £250 worth of shopping vouchers.

Golden Goodbye ONE OFF PAYMENT



Tenants who decide to leave their property at Choice can receive a one off payment of £100, if they provide Choice with the required four week notice and leave the property to an agreed acceptable standard. (An inspection is required to assess the tidiness and cleanliness of the property).

Tenant Bursaries ANNUAL



Bursaries are available upon completion of an application form. Application forms are available from Choice Services Centre call 0300 111 2211 or email enquiries@choice-housing.org

Choice Services Centre Prize Caller

**WOW
£100
shopping
voucher**



Choice Services Centre continues to grow from strength to strength resolving tenant repairs and housing enquiries quickly and effectively. We mark significant milestones with a £100 shopping voucher for the lucky caller.

Direct Debit Payment ONE OFF PAYMENT



Tenants who switch to paying their rent by direct debit can receive £10 at the time of switching and £40 after six months of paying their rent via direct debit.



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Find out more visit:
choice-housing.org

